

Your firm. A clearer working day.

Simple design. Visible support and system status. Fast, request-led improvements.

DocketPeak shows the full planned launch package; provider activation and separate usage / subscriptions apply.

✓ Included in stated scope

X Not included in named plan

- Not publicly confirmed

+ Separate service / tier

FEATURE / PRICING BASIS	DocketPeak	Juris	CARET Legal	PracticePanther	CosmoLex
Selected US plans / DocketPeak planned launch scope	Practice / launch \$499 / firm / month 10 staff included	Juris / Suite options Request pricing Quote required	Enterprise \$79 / user / month Billed annually	Essential \$69 / user / month Billed annually	Core \$99 / user / month Billed annually
10 staff in one firm subscription price	✓	-	X Per user	X Per user	X Per user
Configurable workflow automation	✓ CRM setup	-	X Plus required	✓ Task / event	✓ Matter workflows
Custom staff permissions	✓	-	X Plus required	✓	-
Edit document text inside the workspace	✓	-	X Plus required	-	✓
Client intake forms	✓ CRM setup	-	-	X Business required	✓
Two-way business SMS from the portal	✓ Usage extra	-	-	X Business required	+ CRM option
Automated intake follow-up workflows	✓ CRM setup	-	-	-	X Pro required
Online scheduling and connected calendars	✓ Provider account	-	-	-	X Pro required
Browser workspace; no required native install	✓	X Windows desktop	✓	✓	✓
Managed website build and monthly content edits	\$699 option	-	-	-	-
In-portal ticket replies, progress and resolution	✓	-	-	-	-
Customer-approved, view-only support screen share	✓	-	-	-	-
System status monitoring and incident updates	✓	-	✓	✓	-
Service-status indicator inside the workspace	✓	-	-	-	-
Ongoing product upgrades and improvements	✓	✓	✓	✓	✓
Fast, request-led feature rollout process	✓	-	-	-	-
Account-saved auto logoff; active-timer exemption	✓	-	-	-	-
Active work timer visible in the browser tab	✓	-	-	-	-
Source-software CSV presets and mapping preview	✓	-	-	-	-
Invoice / statement logo placement and footers	✓	✓ Bill design	-	-	-

Verified plan differences. CARET Enterprise requires Plus for automated workflows, custom permissions and native editing. PracticePanther Essential requires Business for native intake and texting. CosmoLex Core requires Pro for intake automation and the listed scheduling/calendar-sync bundle; its matter workflows remain included. X marks apply to the named plan or pricing basis, not the entire vendor. A dash is unconfirmed. DocketPeak shows planned launch scope; provider activation and usage charges apply.

Connected tools. Room to keep improving.

One considered path from client intake to documents, time and billing.

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Firm and staff reporting	✓	✓	✓	✓ Plan scope	✓
Self-service seats, plans and subscription billing	✓	-	-	-	-
Support reminders and inactivity-based closure	✓	-	-	-	-
QuickBooks Online connection	✓ Provider account	-	✓	✓	✓ One-way sync
Calling from the portal	✓ Usage extra	-	-	-	+ CRM option
Connected calendars and Zoom meeting creation	✓ Provider account	-	-	-	-
Legal AI drafting / research provider connections	✓ Provider fees	-	-	-	-
Ready-to-edit motions and pleading starters	✓	-	-	-	-
Drawn personal signature saved across devices	✓	-	-	-	-
Time entry and expense tracking	✓	✓	✓	✓	✓
Client and matter records	✓	✓	✓	✓	✓
Itemized billing and statements	✓	✓	✓	✓	✓
Matter-level retainer activity	✓ Billing ledger	✓ Prepaid / billing	✓	✓	✓
Matter documents and reusable templates	✓	-	- Confirm tier	✓	✓
Appointments and calendar tools	✓	-	✓	✓	✓ Basic tools
Firm branding options	✓	-	-	✓ Invoices	✓ Invoices
Setup, training and support	✓ Setup fee	✓ Plan scope	✓ Setup quoted	✓ Plan scope	✓ Plan scope
Published price for the compared package	✓	X Quote only	✓	✓	✓
10-user monthly price (rivals: annual billing)	\$499	- Quote	\$790/mo eq.	\$690/mo eq.	\$990/mo eq.
One-time platform setup	\$1,995	- Quote	- Quote	- Confirm	- Confirm

Price scope: Practice is \$499/month + \$1,995 setup; the total platform-plus-website option is \$699/month + \$4,495 setup. Ten staff included, then \$29/additional user/month. DocketPeak first year is \$7,983 before variable fees. Rival prices shown are monthly equivalents billed annually. Monthly billing: PracticePanther \$79/user; CosmoLex \$109/user; CARET quote. CARET implementation and Juris pricing require quotes; confirm other setup fees. Provider accounts, phone/SMS/email/AI usage, taxes and custom work are extra. Juris Suite modules are add-ons. Competitor marks belong to their owners; no affiliation is implied.